



Youth Concert Ticketing Policies

Cost: \$6/person

Ticket reservations should include the total number of seats needed by your group including any students, parents, teachers or chaperones. We recommend you limit the number of chaperones to those absolutely necessary to maintaining your group's safety at the concert.

Your ticket price includes admission to the youth concert as well as access to teaching resources. Reserve your tickets before November 1st to secure your materials!

Reservations:

To reserve tickets for a 2019 Youth Concert fill out the ticket reservation form that can be found under "ticketing" on the applicable youth concert page. Upon receiving your ticket request and A²SO staff member will respond confirming your order with your invoice.

Ticket reservation numbers can be changed up until 2 weeks prior to the concert (see your important dates and deadlines handout for each year's specific date). Changes in reservations after that date will not be granted and you will be responsible to pay for the reservation number at that time even if you end up bringing fewer students than expected.

Payments:

Payments can be made via credit card over the phone by calling the A²SO office at (734) 994-4801 or by mailing a check to 35 Research Dr. Suite 100, Ann Arbor, MI 48103.

Deposits are due 2 months prior to the concert (see your important dates and deadlines handout for each year's specific date). Reservations are subject to cancellation after this date without paid deposits.

Final Payment is due on month after the concert.

Parent Ticket Policy

For the safety of all students attending the A²SO Youth Concerts, please make parents aware of the following policy.

Only parents that are included in your school's chaperone count are guaranteed seats at the concert. Chaperones should enter Hill Auditorium with your school. If parents are not coming as chaperones but want to attend the concert, they have two options:

1. They can volunteer at the concert. To do so, they can sign up through by contacting our volunteer coordinator Yi-Ching Chen (yiching@a2so.com). We would expect them to be at Hill Auditorium at 8:30 am the morning of the concert to be trained (8:45 am for the Middle School concert), and to stay for the duration of the day. We cannot promise that they will be volunteering in the area where their child is sitting, and we cannot guarantee that they will be able to see the entire concert.

2. If there is an empty section at Hill Auditorium once all seats have been assigned, we will open that section up for parents to purchase tickets at \$6 apiece. LIMITED (typically less than 20) seats are available for parents all youth concerts. Parents can purchase tickets for \$6 each by calling the A²SO office at 734-994-4801. Tickets WILL be sold at the information desk the day of the concert for \$6 a piece while availability lasts.

Parents who choose to purchase tickets WILL NOT be seated with their children, but are expected to sit in the designated parents' section. Any parent, who enters the building but is not accompanying a school regardless of chaperone status, needs an individual ticket to attend. We have no way to determine the legitimacy of parent chaperoning status claims. If tickets are sold out they will be turned away. (Make sure your chaperones are arriving with your students)

Thank you for sharing this information with your students' parents.